



# Eastern User Group: May 16, 2018

---

Hudson Valley Community College

## Agenda for Attendees

**10:00 am**      **Registration & Coffee**

**10:30 am**      **Welcome & IDS Update**

*Mark Sullivan, IDS Project Executive Director, will provide updates on current IDS initiatives, changes in structure, and future directions of the Project.*

**11:00 am**      **Tell your ILL Story: collecting and using ILL statistics**

*Learn how to collect resource sharing statistics and discuss ways to use them to inform ILL workflows, collection management decisions, and collaboration with other departments and libraries.*

**11:45 am**      **Mentor Training the IDS Project Way: OMI**

*The Online Mentor Institute is a 12 week online course that includes readings, assignments, discussions and calls designed to introduce new mentors to IDS and to mentoring. Learn about the process, the benefits, and what you will do as a mentor. Then, think about applying!*

**12:00 pm**      **Lunch**

**12:30 pm**      **Library Tour**

*Members will tour the Dwight Marvin Library at Hudson Valley Community College.*

**1:30 pm**      **ELD Update**

*In this session, hear about changes and future plans.*

**2:00 pm**      **The Unfilled Processing Queue**

*This presentation will cover why transactions come back unfilled, how to process unfilled requests and how to provide materials to patrons above and beyond Interlibrary Loan operations. We welcome your participation in discussion on this problematic queue!*

**3:00 pm**      **Break**

**3:15 pm**      **Open Discussion**

*Open discussions about Interlibrary Loan!*

**3:45 pm**      **Wrap Up**

*You never know what will be in the Wrap Up but that is what makes it interesting!*

## Supportive Strategic Partners

