



10:00-10:15: IDS Executive Director Welcome

10:15-12:00: Resource Sharing Demo and Hands-On

- A demonstration of resource sharing functionality within Alma will be provided, with a review of how the SUNY Alma Peer to Peer RS network is configured. Demonstrations from the lending and borrowing perspective will be presented. Additionally, attendees will go through guided exercises on how to process borrowing and lending Alma resource sharing requests.
- Groups of two to send each other requests through Alma
- Conversation on ROTAs (NZ randomized ROTA)

12:00-12:30: Lunch

12:30-1:15: Alma and ILLiad Integration

- A presentation of how ILLiad and Alma integrate with each other. Configuration and functionality of the ILLiad NCIP client addon for borrowing and lending. Short discussion on the Borrowing Renewal server addon.
- In addition, the email importing feature of ILLiad used to push failed Alma borrowing requests will be covered.
- Demo since people would need VPN to connect for ILLiad
- Tim's webinars will be installation/configuration of NCIP

1:15- 1:45: Course Reserves

- The major steps of course reserves in Alma will be demonstrated, with time provided for participants to create a course, add a reading list, add citations, and move items to their temporary location.

1:45-2:00: Break

2:00-3:00: Alma Notifications and Letters/Pullslips (Introduction and Customization)

- A general overview of how to test and customize Alma notifications, with time for participants to practice editing notifications to make them more user-friendly.
- Highlight printer-email

3:00-4:00: Circulation: Managing Patron Services

- An overview of the patron services interface, including how to review and find frequently asked for information. The perspective will be primarily for useful tips for working at a circulation desk.