“Development of Interdependent Information Delivery Systems Among Participating SUNY Four-Year College Libraries: A Pilot Project”

CONFERENCE AGENDA  
July 9, 2003

09:00 REGISTRATION & COFFEE/JUICE

09:30 CONFERENCE LOGISTICS  Ed Rivenburgh (Geneseo)

09:40 WELCOME  Mary Alice Lynch (NYLINK) & Maureen Zajkowski (OLIS)

09:50 INTRODUCTION OF ATTENDEES

10:00 OVERVIEW: “Common Challenges & Collective Possibilities—An Introduction to the Pilot Project”  Ed Rivenburgh

10:30 PANEL PRESENTATION: PROVIDING EXCELLENT SERVICE

Moderator: Sonja Landes

Turnaround Time--Harriet Sleggs, Geneseo
Quality/Accuracy--Virginia Johnson, Plattsburgh & Michelle Perry, Owsego
Reciprocal Cooperation—Kathy LaClair, Pottsdam
Checking holdings--Mary McGrath, Geneseo
Updating transactions--Cheryl LaFountain, Plattsburgh

11:15 SHORT BREAK

11:25 ILLIAD & ODYSSEY:  Tony Melvyn (OCLC)

Summary of functions, features & advantages for this pilot project
How they work together
Electronic desktop delivery
Report generation
“Trusted Lenders” role in pilot project

12:15 LUNCH

12:45 CUSTOM HOLDINGS & DIRECT REQUEST: Jon Penn (NYLINK)
Why they are important
Function within pilot project
NYLINK training & support available
First Search Direct Request (Option)

1:30 LAND DELIVERY SERVICE: Carrie Nyc (NYLINK)

How is it going?
How can we improve it?
Delivery bags (How BIG is BIG?)
Labeling—Using special identification for pilot project items
Electronic tracking capacity—Test in pilot project

2:00 SHORT BREAK

2:10 ADMINISTRATIVE SUPPORT REQUIREMENTS:

Staffing—Mary Beth Bell, Oswego
IDS & Relationship with circulation services- Sonja Landes
Equipment
Technical support
Office & production space
Data Collection and Analysis Process –Mark Sullivan, Geneseo

2:50 DISCUSSION OF LATEST DRAFT DOCUMENT:
Moderator: Ed Rivenburgh

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3:15 REVIEW CAMPUS ASSIGNMENTS & TIMELINES
REVIEW PILOT PROJECT QUESTIONS TO BE ANSWERED

3:40 CLOSING THOUGHTS: Mary Alice Lynch & Maureen Zajkowski

3:50 “BLESSING OF THE FLEET”
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