

**2007**  
**IDS PROJECT**  
**CONFERENCE EVALUATION**

Number of attendees: 80

Number of responses: 59

**1) Did the conference meet your expectations?**

Yes: 58

Yes & No: 1

No: 0

**If not, why not?** Lot of same issues year after year

**Comments:** An opportunity to understand the whys and hows

**2) What was the most beneficial aspect of the conference?**

Interacting with other library staff

Meeting people, finding out about the various projects re IDS

Contact with IDS people

It was all great, but breakout sessions especially useful

New information, opportunity to network

How we can further streamline our processes and "helpful hints" from other institutions

Learning how other libraries handle situations

Open discussion with ILL support people

Atlas contact

Annual contact with colleagues

Networking; reports from Atlas, Ed

Reports on accomplishments and partnerships with Nylink, 3Rs, etc.; interaction with colleagues

ILLiad update

Face to face with peers

Hearing about other experience and learning about the technology aspects

As a soon-to-be member of the IDS family, I was struck by the gracious and generous manner with which we fledglings were treated. Tech info and practitioner info dispensed equally and clearly

ILLiad update and breakout session

The entire conference was beneficial

ILLiad update and breakout session; eSerials info

Breakout sessions  
ILL staff breakout session  
ILL staff session and Genie  
All good  
ILLiad update  
Getting together in small groups to listen to other people's ideas  
Breakout sessions—being able to discuss topics  
Chance to hear from Atlas people and give them ideas. Talking to other participants and getting ideas  
Intro to all the organizations involved with the IDS Project  
ILLiad  
Atlas presentation – Genie; also ??????? was very good  
NYS Research Library  
Comfort of networking with present IDS participants  
As soon-to-be IDS partners it was excellent to hear from a variety of experienced IDS Participants  
Variety of sessions  
ILLiad what's new; 2008 planning  
Being able to meet the people working at libraries I lend and borrow from. I can put a face to the names.  
Learning about Nylink and 3R regional relationships; tour of IDS office  
New ideas to help daily process  
Breakout session  
Updates on Atlas, Availability Server; networking  
Feeling of community and desire to communicate information  
Ed's statistics. Numbers don't like. ILLiad works!  
Breakout sessions were excellent to hear each other's concerns, procedures, policies, etc.  
Hearing about the issues dealt with within the IDS community and those that require future consideration  
Instruction on the IDS Availability Server. The hands-on section was great.  
Morning orientation session; opportunities for networking  
Networking with peers—mentors—breakout sessions  
Orientation; mentoring; administrators' meeting program  
Breakout sessions; informal conversations of individual issues  
Overview presentations  
New ideas and workflow methods; news about upcoming upgrades  
All of it. Liked the updates, especially from Genie; liked meeting people and the sharing groups  
Many of the information sections were great  
Updates; people networking  
Meeting everyone; hearing administrators' issues and ideas

### 3) What was the least beneficial aspect of the conference?

There was none - 3

It would have been useful to have a conversation with the OCLC [Constant] data re handout from Jon Penn

Repeated stats

On [the] whole, this was a great conference

All good - 3

Breakout session for ILL staff. A person who is just coming aboard dominated the conversation  
With the way they are doing ILL, non-ILLiad

Mentoring program - 3

Too much time on mentor intro and reports although good to know what they can offer—we heard them twice but didn't have time to discuss as a larger group, which would be worthwhile

eSerials - phone session - 2

eSerials update—didn't like format—didn't seem to offer anything new

Too little time allotted for breakout session

Rain and high humidity

LAND update - no news

Some repeating of content in different sessions

Too much sugar

Hearing breakout [session] reports 3 times

One bathroom stall in the ladies' bathroom on lower level of library

It was all very informative and thought-provoking

None really, but the group reporters should have time set aside to condense notes before  
Individually presenting to the big group

Can't think of one

A few times sessions too technical for my interest/area of responsibility

N/A - 3

### 4) On a scale of 1-10 how helpful was the eSerials Update? (3:30 - 4:00 pm)?

(1 being not helpful and 10 being extremely helpful)

1    2    3    4    5    6    7    8    9    10

2=1

3=2

4=1

5=7

6=1

7=6

8=12

9=14

10=11

**Comments:**

N/A

Skipped

I need to learn more since I am new

I need to learn more to understand

Some of presentation duplicate – what was already done for us

The web presentation was good but a 1-page handout would have helped

Great concept, well-presented, hopeful

Missed it

Not using yet

Showed some libraries that it wasn't hard to use and do – a few people were just leery about actually doing it [because of] staff shortage and change. Mentor program will help.

We already use it so not helpful for us but I understand it's good for others!

A bit hard to hear—I will get online to learn more and register

Instruction sheet very helpful. Don't really like conference call presentations.

Nice overview but some of screen shots were small font

Thank you, thank you, thank you, thank you, thank you

We are currently enrolled

We're already doing this

**5) On a scale of 1-10 how helpful were the IDS Availability Server sessions?**

(1 being not helpful and 10 being extremely helpful )

1    2    3    4    5    6    7    8    9    10

3=1

5=1

6=1

7=2

8=5

9=20

10=21

**Comments:**

Lending powerpoint wonderful—Chris is dynamite!

Didn't make it to that one

Skipped

It will simplify processes immensely

I need to learn more to understand

Didn't use them

Great if our IT will open the port!

Very helpful

A great option to better serve the patron and make the practitioner's life easier

Can't wait to implement—great job Harriet!

Did not attend

Step-by-step show and tell helps people like to use it and see how easy it is to do

We already use it so not helpful for us but understand it's good for others!

[Didn't attend] I was late

Good presentations and handouts

Hands on sessions - great!

Will be helpful to know which journals I can send electronically

It was helpful to learn about the relationship between using the Availability Server and article fill rates

Thank you, thank you, thank you

Thanks Harriet and Mark

Did not attend training—would have liked to see this earlier in the day

This is an incredibly significant tool for allowing all of us to utilize our e-resources, both for ILL and in-house. Amazing Mark!

This is what I needed

New information—very helpful

Love it!

Helpful to know what [eSerials and Availability Server] are all about

N/A=2

## 6) On a scale of 1-10 how helpful was the Wednesday morning breakout session?

(1 being not helpful and 10 being extremely helpful)

1    2    3    4    5    6    7    8    9    10

### ILL Staff session:

3=1

7=3

8=11

9=10

10=13

## **Comments:**

Very good ideas, questions. Loved having Genie floating around to help.

Good exposure to others' methods

Excellent exchange of ideas!

Nothing is ever resolved

Very useful to new IDS folks to immerse us in terminology and points of interest and  
Importance being addressed by members

Very interesting how other libraries actually lend and borrow

This was great! However, I was hoping for more "nitty gritty" helpful hints, e.g., tricks & tips  
on time savers, etc. But overall, really enjoyed.

Needs to be longer sessions. Great having Genie sit in and make comments.

Being a new person, some of the discussions were not familiar to me yet.

Maybe an hour one day and an hour the next day would give people time to think of things they  
want to talk about

Could have been nice to have another room

It was nice to discuss how to handle

Suggested topics were good to get people talking—great to hear others' concerns and solutions

A really good barometer of what everyone is thinking about

Great opportunity to hear what other libraries do

Lots to discuss!

Good to get a view on how others are doing things

Some good ideas from other libraries

Heading others' concerns and solutions

Great exchange of ideas and aides

I know I had some of my questions answered about issues I've had with the system

## **Administrators' session**

6=1

7=1

8=7

9=4

10=10

**Comments:**

It's time to discuss the "governance" stuff, painful as it may be, in order to insure sustainability  
Good discussion on a variety of high-level tasks and topics  
Looking ahead to how to make the project scalable and self-sustaining was an important exercise  
Really good to review objectives and to be updated on current "challenges"  
All the discussion points were important, but it felt like folks were looking for a way to make the IDS Project cost money  
Wanted to attend both fully and couldn't (straddling the two)—but I did get a lot out of both  
Geared toward needs I need to address and overall needs of organization  
Would like list of attendees  
Very useful discussion, especially for a 3Rs Director. Very collegial group.

**7) On a scale of 1-10 how helpful was the ILLiad Update?**

(1 being not helpful and 10 being extremely helpful)

1    2    3    4    5    6    7    8    9    10

5=1  
6=1  
7=1  
8=11  
9=13  
10=29

**Comments:**

Genie has to come back!! Dan has to come back!!  
Good things to come!  
Looking forward to it  
Very good  
1-page handout of basic points was needed  
Dynamic and very precise, honestly!  
Can't wait for [Ver.] 8!  
Very valuable to get direct interaction with Atlas staff. Hope this can be a regular feature.  
Genie was very interesting—can't wait to use Ver. 8  
Too long—could have been summarized more  
Super presentation  
Genie is a great presenter—I look forward to the updates  
Genie did a good job!  
I'm looking forward to see the changes in V.8

Thank God Atlas is fixing all the client problems

So cool—Genie is great

Although for me, it was redundant because I heard most of it at the new member orientation [Ver.] 8.0 - can't wait

Not only informative but comic relief! Terrific—perfect spot in the schedule for Genie. Bright, intelligent, vivacious. How lucky is IDS!

Without having ILLiad, I'm sure a lot of it was lost on me—hence the "9"

It's still astonishing to see a vendor so responsive and interested in interaction with users and improvements for their system

Nice to see what's coming

Very interesting, good to know, but not exactly "helpful" right now

It's helpful to get an idea of what we're in for

Glad to see Genie here - 10, 11, 12!! ☺

Helpful yes, fun YES!

**8) On a scale of 1-10 how helpful was the session on IDS Website Redesign?**

(1 being not helpful and 10 being extremely helpful)

1    2    3    4    5    6    7    8    9    10

2=1

5=4

6=3

7=8

8=13

9=11

10=11

N/A=2

**Comments:**

Kate is doing a great job

Didn't make it to that one

Skipped

Prolonged ?????? for redesign so late in the afternoon?

Will be easier "navigation"

Very good

Just do it

Session was good—I don't use the site much (yet!)

Don't overdo the technology this time. The content and layout is the most important.

Ambitious overhaul to showcase the IDS Project is necessary  
Not using much yet  
Sounds interesting—look forward to new design  
Easier on the eye—liked that moving the cursor didn't lose what you were looking at  
Potential for being a very valuable resource—good already. I can see it's soon to be even better.  
Good ideas. Nice to see a work in progress!  
We are already up and running in IDS so the IDS web page doesn't get used much now  
Great to hear updates but will need to try it on  
I look forward to seeing what will be done!  
Didn't attend  
I find the site helpful and check it on a regular basis  
Prototype looks great!  
Missed it. ☹️ (Was out with Genie, Mark & Harriet)  
Good example of project planning—look forward to results

## **9) Please share your thoughts on what topics you'd like included at future conferences.**

ILLiad updates—a must. IDS staff are not understanding copyright.  
More on eSerials!  
Handouts of training materials at web links  
Would like chocolate included at future conferences  
ILLiad 8 update  
Business plan  
Presentations from other, similar projects in country? (Too much \$\$\$?)  
I'll let you know after we've been up and running for a while  
More time to review breakout sessions  
Improving LAND  
Let's actually do a few borrowing requests and a few lending requests  
Equipment—what people are using—what is available—scanners, copiers and such. May make better work conditions.  
More hands-on sessions on optimizing through custom holdings or availability server or copyright, etc.  
More and bigger signs and more directions, i.e., where the eating areas are, directed by a person when the line formed  
How to increase fill rate by targeting acquisition of items most often needed to go outside project for  
Breakouts—broken down [more]—tracked discussion, equipment, policy, processing, tips, Availability Server

Load leveling does not appear to be making good progress. If not, it needs to be discussed by IDS libraries.

Streamline feedback process

Can we have an intensive session that focuses on staff/student training?

Maybe something on development of web pages

I need to know more about how the project will work in my setting before I can decide on topics

Delivery issues, especially if CampusShip is part of the mix

## **10) Other comments:**

Suggestion that Atlas do day-long on-site visit for borrowing.

Attendee list included in packet would be great

Dinner was fabulous; Country Inn Suites--fabulous; information given--fabulous; meeting people and putting faces with names—priceless!!

Have different color name tag for newbies and those considering joining

I loved seeing all the new updates to your library since I was here last

Kudos to the SUNY Geneseo library staff and all those support people who were enlisted to Schedule, organize, and pull off this conference. The flow of events never faltered, technology support was ideal, and all information dispensed and presentations made were totally relevant. Finally, the interaction, socially and professionally, that is fostered here is priceless and must be considered to be a major contribution to the success of the IDS Project.

Thank you—I enjoyed my first conference

Let's go back to a 1-day conference!

Mentor program presentation was also very useful

Liked seeing pictures of the libraries of other project participants. Chris Sisak was another great motivational person—sending her out to recruit new participants would be beneficial. Get her and Genie out on the road with Ed.

Teach students was a concern—why not take pictures (or a video) of what is involved in processing a request which can be used along with directions. Each school would have to do their own, as each has different work conditions.

More whole wheat bread and healthy snacks (although the cookies are good!)

Should we use a wiki?

Why did the snacks disappear before Wed. morning break?

This was an excellent conference. For me, the early August timing is excellent. My thanks for all the hard work that Geneseo puts into the planning for this meeting.

As usual, 2007 meeting was worth the time and effort that went into the careful planning and organization. Great job Ed and conference committee. Thank you Donna and Patty!

Geneseo and IDS staff are great hosts! Thanks.

I really enjoyed the whole experience and look forward to being a part of the entire process in the future. Let's go!

Great breakout session, but I had a hard time hearing our group with the other groups talking too. Impressive—everything stayed on time—good planning. Thanks for having 2007 IDS. It's a great opportunity for us. Thanks for the Mentoring Program.

Nylink speaker Deidre [Dowling] informative and very approachable

Excellent information! Very well organized. Thank you for such a great conference. It has made the prospect of changing to ILLiad and joining IDS much less daunting. Overview of mentoring pilot and expectations/challenges, concept, and modules—excellent!

Mentor Program and plans for it sound excellent and very helpful to new and smaller libraries! I'd like to thank you for a great conference. The chance to speak with others about specific issues was really very helpful.

Very well organized. Wonderful group. First time attending.

Great conference—thanks Ed and staff! I think [having] an advisory committee is a great idea and also trying to “decentralize” the project so that the burden doesn't fall on SUNY Geneseo staff to the extent it's doing now.

It was a great conference. Well organized. Everything was kept on track. Thank you Geneseo—this is a great project. One comment about the [ILL] breakout session. I noticed if 3 people came from one library they all attended the same group. They should spread out to different groups so they each hear different things.

Kudos for the mentoring program!

Might be helpful to new or prospective IDS libraries if they could more clearly identify mentors (different color name tags?) or to more clearly identify new libraries

Loved all the talk of cooperation with lots of other groups—very collegial and of course a must for resource/information sharing. Thanks to all your staff for doing such a great job of supporting the conference—great job chaps!!!

Excellent conference. Well organized. Because I am not a practitioner or a library director, some of the technical sessions were not particularly applicable, but they did have value in learning [what] was going on. Well done! Congratulations to Ed and staff (esp. staff!)

SL 8/22/07