Update
Purpose Statement

The Information Delivery Services (IDS) Project strives to be an innovative model of library cooperation for effective resource sharing through the promotion of community engagement, staff development, best practices, and research & development.
Current Expansion Pilot Members

1. American University
2. Bowdoin College
3. Claremont Colleges
4. Humbolt College
5. Middlebury College
6. University of Richmond
7. University of Texas at Austin
8. University of Texas at San Antonio
9. Wellesley College
IDS PROJECT

45 SUNY Campuses

4 Member Libraries

17 Private Institutions

8 Expansion Institutions
The Year in Numbers
**Project Wide**

**Materials Held**

![Graph showing the increase in materials held from 2004 to 2015.](image-url)
Project Wide

FTE

Project Wide

Faculty
Intra-Project Requests Filled
Article Turnaround Time

Bar chart showing the turnaround time for articles.

- 0 - 6 hours: 20.0%
- 6 - 12 hours: 30.0%
- 12 - 18 hours: 40.0%
- 18 - 24 hours: 50.0%
- 24 - 30 hours: 60.0%
- 30 - 36 hours: 70.0%
- 36 - 42 hours: 80.0%
- 42 - 48 hours: 90.0%
Requests Filled by Lender

- First: 80.0%
- Second: 100.0%
- Third: 100.0%
- Fourth: 100.0%
- Fifth: 100.0%

- Loans and Articles
## Top 10 Requests

<table>
<thead>
<tr>
<th>Loans</th>
<th>Journals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Mining</td>
<td>Aphasiology</td>
</tr>
<tr>
<td>The Art of Analog Layout</td>
<td>Archives of General Psychiatry</td>
</tr>
<tr>
<td>Digital Systems Design Using VHDL</td>
<td>The Decorator</td>
</tr>
<tr>
<td>Machine Learning</td>
<td>Journal of Divorce &amp; Remarriage</td>
</tr>
<tr>
<td>Divergent</td>
<td>Neurology</td>
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<tr>
<td>Nelson’s Directory of Investment Managers</td>
<td>Otology &amp; Neurotology</td>
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<tr>
<td>Capital in the Twenty-First Century</td>
<td>Psychological Reports</td>
</tr>
<tr>
<td>Insurgent</td>
<td>Perceptual &amp; Motor Skills</td>
</tr>
<tr>
<td>Distributed Systems</td>
<td>Early Child Development and Care</td>
</tr>
<tr>
<td>The Fault in Our Stars</td>
<td>Teachers College Record</td>
</tr>
</tbody>
</table>
What numbers are meaningful to you?
Technology
What’s New with Logic?
Current IDS Logic Beta Testers

1. Yale University
2. University of Oregon
3. Northwestern University

Syracuse and Upstate Medical
IDS Logic Modules

- Borrowing Availability Service
- Book Chapter Direct Requester
- Lending Book Chapter Availability Lookup
- Custom Transaction Router Emitter
- Lending Availability Service
- Direct Request Enhancer
- ALIAS 2.0
Borrowing Availability Service

- Looks at Borrowing Requests with an ISBN or OCLC# in Awaiting Request Processing
- Checks your library's catalog to determine if you own the material. If you own the material:
  - Determines if the item is checked out.
  - Applies multiple rules to check if item is in specific collections, such as course reserves, that would prompt a borrowing staff to cancel or review the request.
  - Multiple availability settings are possible, just as with Lending Availability Service, and the configuration will be facilitated with the IDS staff who sets up your site.
  - If item is deemed "not available" at your library, request is sent to "Awaiting Direct Request Sending" to be sent out as an OCLC request via direct request.
  - If item is "available" at your library, call # and location are filled in, and the transaction is routed to the designated queue in borrowing or document delivery. Default is "Awaiting DD Stacks Searching" in Document Delivery.
Direct Request Enhancer

Looks at Transactions that fail Direct Request due to not enough lenders and:

- Takes the OCLC # or ISBN and transforms into mostly held OCLC number of a different edition
- Routes the Transaction to “Awaiting Direct Request Sending”
- Transaction is sent out to potential lenders via the LendingString created based on Custom Holdings and Direct Request profile
- If it fails, it will try the next most commonly held OCLC # matching the item requested
Book Chapter Direct Requester

- Determines if the request is a book chapter request (differentiates between issn and isbn)
- Searches your z39.50 for availability information, and then either:
  - Cancels in OCLC and Illiad, using appropriate cancellation reason in both systems, if book chapter is requested from something that is checked out or in a collection from which you do not scan.
  - If available to scan, imports call number and location information into transaction in ILLiad.
- Routes to specified queue, which could be Awaiting Stacks Searching or another custom queue.

Lending Book Chapter Availability Lookup

- Determines if the request is a book chapter request (differentiates between issn and isbn)
- Searches your z39.50 for availability information, and then either:
  - Routes to Doc Del (importing call number and location) if you own the item and it is available.
  - If not owned or unavailable, sends request out via OCLC/Worldshare ILL with appropriate lender string.
Custom Transaction Router Emailer

- Runs the query specified on the queue, status, and transaction type.
- Unlike client addons, does not need an action to run. For example, this can route transactions from queues or send emails even if they have not changed status for days or weeks.
- No limit on length of query on routing rule.
- Can only send emails to default addresses (patron email for borrowing, and borrowing dept email from requesting library for lending)
- Can be run on multiple queues simultaneously.
Lending Availability Service

- Extracts ISBN and OCLC# from request and queries the library’s z39.50 server to return availability information.
- After information is returned from Z39.50 server, availability rules are applied to determine whether this loan is available for lending via ILL.
- After availability rules are applied, and availability from your catalog/z39.50 is returned:
  a. Unavailable requests are canceled in OCLC and Illiad, using appropriate cancellation reason in both systems.
  b. If available to lend, Imports call number and location information into transaction in ILLiad. Due date, renewal information, and other relevant information is also inserted.
33 IDS libraries have upgraded to ALIAS 2.0.

Have you?

Please contact Bill Jones at jonesw@geneseo.edu to schedule a meeting and have this completed by the end of August.
IDS Data Services

Looking to automate end of year reports.

We’re also looking for ideas from you to see what types of reports you would like automatically generated.
Member Libraries using IDS Logic

68