Lending Availability Service Workflow

1. ILL Request Imported
   - ILS Logic Server Addon extracts ISBN and OCLC # and sends to ILS Logic Server
   - ILS Logic server sends a query to your z39.50 server bringing back all item and holding info.
   - ILS Logic checks all items related to holdings against availability rules

2. Any available items will be marked as available and routed to specified queue
   - Staff or students print items for pulling from stacks

3. Available items that are multivolume are routed to multivolume queue
   - Staff Process and Import call #, availability, unless multi volume review is bypassed

4. Items where the availability cannot be found or rules cannot be found are routed to specified UNKNOWN or ERROR queues
   - Staff Process and Import call #, availability

5. Unavailable items are cancelled in ILLiad and OCLC and routed to cancellation queue
   - No further action needed to complete transaction