



Eastern User Group: October 12, 2017

Colgate University: Case Library
13 Oak Drive, Hamilton, NY 13346

Agenda for Attendees

- 10:00 am** **Registration & Coffee**
- 10:30 am** **Welcome & IDS Update**
Mark Sullivan, IDS Project Executive Director, will provide updates on current IDS initiatives, changes in structure, and future directions of the Project.
- 11:00 am** **Stumped**
In this session, IDS Project members share tips on what they do when a patron requests material that is not in OCLC.
- 12:00 pm** **Lunch**
- 1:00 pm** **Library Tour**
Members will tour Case Library at Colgate University.
- 1:30 pm** **Conditionals - Lending**
In this session, members will learn how and when you conditional a request.
- 2:00 pm** **Conditionals - Borrowing**
In this session, members will learn how to respond to a conditional request.
- 2:30 pm** **Break**
- 2:45 pm** **Open Discussion**
Share what is new at your library! Are you working on any special projects, training new students, has your library hired new staff, or looking to purchase new equipment and you are looking for recommendations. Here is your opportunity to participate in an open discussion with colleagues!
- 3:30 pm** **Next Steps and Wrap Up**
Hear about opportunities and upcoming IDS Project services your Director/Dean of your Library should be aware of and prepare notes to take back to your Library and team!

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