Stumped? Let’s Jump…

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Agility Training... building some Resource Hunting Muscle

- Why so many stumps/What stumps you up?
- Sizing up your stump/Assessing Knowns
- On your MARC...
- Examine all angles
  - Tips and tricks for making the leap
- Helpful Resources
- Triumph over the stump
- What are some of your favorite resources?
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<th>Why so many stumps?</th>
<th>What stumps you up?</th>
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<td>• Streamlined Queues/Workflow</td>
<td>• Dissertations? (U.S./International)</td>
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<td>• Automated processes</td>
<td>• Older materials?</td>
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<td>• Patrons or Open URL leave out information (only the most important parts).</td>
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<td>• Ease of Discovery</td>
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<td>• Reports?</td>
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What do you do when you come across a stumper?

Is this a STUMP or what?

Is this request taking me more than 5 minutes to resolve?

Add notes about what you have done already.

Route it to Primary Extensive Search
What do you do when you come across a stumper?--Contacting Patrons

- **Who do you contact--when?**
  - Different patron groups?
    - Faculty vs. Students
- **Why do you contact?**
  - Need more information?
  - Cost to request?
  - Let them know it’s impossible?
  - Non-English?
- **Automatic Emails**
  - for Items that take longer
  - Non-English language requests
  - Questions
Sizing up the stump/Assessing Knowns

- Stumpers come in all different shapes and sizes
- After a while you can lump similar stumpers together and apply similar strategies
- Identify what you know & what you need to know. Develop a searching strategy
- Employ MARC
- Have some go-to resources
On Your MARC… Get set… JUMP!

Knowing some MARC (Machine Readable Cataloging) can be helpful.

### Fixed Fields I find most useful:
- Type: Item being described
- BLvl: Bibliographic Level
- Form: Physical Form of Item
- SrTp: type of continuing resource
- Lang: Language
- Dates

### Variable Fields I find most useful:
- 001: OCLC number
- 020 or 022: ISBN or ISSN
- 2XX: Title/Main entry information/Edition
- 5XX: Notes (Esp. 588 to verify Volume/Date match)
- 780: preceding Title/Entry (Second indicators tell a lot here!)
  - E.g. 0→Continues 5→Absorbed
  - Will often give OCLC and ISSN/ISBN numbers
- 785: Succeeding Entry Second indicators tell a lot!
  - E.g. 0 Continued By 4— Absorbed by
  - Will often give OCLC and ISSN/ISBN numbers
- 856: Electronic Location & Access

### More about MARC
- [https://www.loc.gov/marc/](https://www.loc.gov/marc/)
- [https://www.loc.gov/marc/umb/](https://www.loc.gov/marc/umb/)
**MARC Example**

**Journal of Physical Education Recreation & Dance**

- **Type**: a (language material)
- **SrTp**: p (periodical)
- **BLvl**: serial
- **Lang**: English
- **Dates**: 1981, 9999 (still published)

776: Online version—with OCLC #
780: Preceding Title
787: ooh, a supplement
Examine ALL angles--
Sometimes things look different from behind, above or below

Tips:
• Search Author instead of Title
• Search for page numbers and Author instead of Title
• Try going to the publisher’s/organization’s website
• Get ideas from a colleague or try another computer
• Google (Google tends to tailor its search to you)
• Take a break; come back to it later--different time of day.
• Widen or Narrow your perspective; Try to answer a different question.
• Try Keywords or alternate spellings (English & Non-English)
• Try a different database or search engine
Stereogram Effect

Explanation of how Magic Eye Works:  http://www.magiceye.com/faq_example.htm
HELP!
This stump is wide, I cannot get over...

Photo Courtesy of Virginia Shank: Sequoia National Park
Resources to help Jump... Contacting Authors & Organizations

Tips for Contacting Authors & Organizations
- Protect patron/author privacy
- Offer to pay (if library policy allows)
- Offer thanks (when asking)
- Offer more thanks (if/when they respond)

How to Locate Authors
- Linked-In
- Facebook
- Researchgate/Academia.edu
- Publisher websites
- University Websites/Directories

Don’t be afraid! Authors are usually happy to help out and share what they are working on! The worst that can happen is they say no, or don’t respond at all.
Resources to help Jump... Non-English Language Requests

Tips for Searching

- Use a browser offering translation (e.g., Chrome)
- Try searching by journal title instead of article title
- Different countries follow different calendars (e.g., current year in Nepal is 2074)
- Try searching the national libraries of the country the resource is coming from
- Find one person who speaks the language (faculty/students)
- IFLA ILDS: Peter Bae
Resources to help Jump... Non-English Language Requests

General Resources:

- Research Guides from other Research Libraries e.g. Yale Latin American Primary sources: [http://guides.library.yale.edu/c.php?g=296199&p=1976695](http://guides.library.yale.edu/c.php?g=296199&p=1976695)
Resources to help Jump... Non-English Language Requests

Region Specific Resources:

- Japanese Journals: J-Stage [https://www.jstage.jst.go.jp/browse/]
- German Collective Catalog- ZBD [http://dispatch.opac.dnb.de/DB=1.1/]
- UK: Copac*: [http://copac.jisc.ac.uk/]
- French: Gallica: [http://gallica.bnf.fr/?lang=EN]
- Archives Portal Europe: [http://www.archivesportaleurope.net/]
- Slavic Reference Service [http://www.library.illinois.edu/ias/spx/srs/]
- East Asian Library Gateway Chinese Form [http://www.library.pitt.edu/east-asian-library-gateway-chinese-form]
Resources to help Jump...International

Ordering Tips

- Locate ILL policies on foreign library websites (can be called different names, e.g. interlending, document supply, etc.)
- Follow IFLA ILDS Guidelines: https://www.ifla.org/docdel
- Utilize the CRL when possible: http://www.crl.edu/
- Use forms/email to contact international lenders. Some have forms on their websites. Try the chat function.
- Have a few IFLA vouchers on hand https://www.oclc.org/en/worldshare-ill/features/ifla-vouchers.html
  - Can be ordered via order form or blank workform via OCLC
Resources to help Jump... Open Access

Open Doar Country List:

Library Libguides:
- http://libguides.southernct.edu/c.php?g=7150&p=34676

DOAJ
- https://doaj.org/

DOAB
- https://www.doabooks.org/

Creative Commons Search
- https://search.creativecommons.org/

Biomed Central
- https://www.biomedcentral.com/journals

ARXIV
- https://arxiv.org/
Resources to help Jump...Old Resources

- Individual Library Special Collections/Archives
- Hathi Trust
  - [https://www.hathitrust.org/](https://www.hathitrust.org/)
- Internet Archive:
  - [https://archive.org/](https://archive.org/)
- Project Gutenberg
  - [https://www.gutenberg.org/](https://www.gutenberg.org/)
- Library of Congress:
  - [http://chroniclingamerica.loc.gov/](http://chroniclingamerica.loc.gov/)
- ACRL/RBMS Guidelines for Interlibrary and Exhibition Loan of Special Collection Materials
Resources to help: New Strategies

**Strategies--New books:**
- Determine whether the item has actually been published ([http://www.amazon.com](http://www.amazon.com))
- Consider Purchase on Demand option/ Have patron suggest item for purchase
- Check Policies directories/Library catalogs
- Develop A Custom Holdings Group for Lenders that typically lend new items
- Offer to request in the future

**Strategies--E-Pub ahead of print articles:**
- Try publisher websites
- Develop a Custom Holdings Group for Lenders that typically fill e-pub requests
- Use Reprints Desk or Get It Now or publishers.
Resources to help Jump...Dissertations

Searching Strategies:

- Try institutional Repositories
- May have been published as a book with slightly different title
- May have chapters that were published as articles later (Embargoes/$$)
- May be embargoed
- Try contacting Author
- Try searching the granting institution’s catalog or repositories
  - Marc: 502 will show what type of degree and where the degree was completed
  - Type: t indicates that it is a manuscript
- Try contacting the granting department (e.g. Biology/Natural Sciences); They may have or may be willing to put you in touch with the author, or provide a copy.
- M.S. Thesis: More difficult to obtain—Maybe not as scholarly
Resources to help Jump...Dissertations

Proquest Dissertation Thesis Open
http://pqdtopen.proquest.com/search.html
• Hosted by Proquest, a database of all freely available dissertations.

Dissertation Express
http://dissexpress.umi.com/dxweb/search.html
• Hosted by Proquest; an interface where dissertations can be purchased if needed

Open Theiss
http://www.openthesis.org/

Library and Archives Canada: Thesis Canada
http://amicus.collectionscanada.gc.ca/thesescanada-bin/Main/AdvSearch?coll=18&l=0&v=1
• Collection of all Thesis materials held by the National library of Canada. Some are available full text; others through loan on micro-format.

DART: Europe E-Thesis Portal
http://www.dart-europe.eu/basic-search.php
• Access to open access research thesis from over 550 Universities in 28 European Countries
Resources to help Jump...Dissertations

**EThOS: e-theses online service**
http://ethos.bl.uk/Home.do;jsessionid=2EC81965BFF775526EF6284BDD1F481F
- Boasts 400,000 doctoral Thesis. Some are immediately downloadable; others can be ordered. **Copyright prevents downloading and sending to a patron, so links to the item must be sent instead**

**NDLTD: Thesis Resources/Global ETD Search**
http://www.ndltd.org/resources/find-ETDs
- The Networked Digital Library of Theses and Dissertations (NDLTD) has a collection of links leading to a variety of repositories and indexes of dissertations.

**Center for Research Libraries (CRL) Dissertation search**
http://catalog.crl.edu/search~S4
- Catalog records for over 800,000 foreign doctoral dissertations with over 90 countries and 1200 institutions represented
- If you are NOT a member; there are NO renewals

**Individual Institution Digital Repositories**
http://repositories.lib.utexas.edu/
Could not locate this in Worldcat.
Started with a Google search of title
Decided to add author name based on results
Came across the Curriculum Vitae/ Website of the individual that oversaw the Thesis Project
http://music.biu.ac.il/churgin
Assuming at this point that the thesis granted via: Bar-Ilan University (Co-Advisor was also placed at same University at same timeframe)
Went to Bar-Ilan University’s Library System website to see if I could locate the thesis (of course everything is in Hebrew), and even though I had translated the title to Hebrew—didn’t bring up results.
Decided to contact the patron...
Resources to help Jump... Music/Art/Theatre Searching Strategies

• Editions are important (especially for scores & recordings)
• Sometimes we need clarification on score vs. recording vs. libretto
• May have multiple catalog records in OCLC with different titles in different languages
• Instruments in instrumental pieces may have varying names
  • http://www.library.yale.edu/cataloging/music/instname.htm
• Search by keyword/ use Opus Numbers (Op.) or Kochel (K) numbers
• Works/songs/pieces may be available in anthologies
• Consult a music librarian
• Musicals and Plays may be available as a live performance, or even a motion picture; but it doesn't mean the score, Libretto, or Musical is available to borrow or even purchase. Sometimes the only option is to rent.
• Some music publishers will put sheet music samples up on the web.
• Helpful to see if a play is in production, or in print
• Spotify, Google Play, I-Tunes and Youtube may also help for recordings
• Set up custom holdings for recordings/AV (great starter on Shareill.org)
• If not lendable, maybe the patron would take a road trip to visit the item
Resources to help Jump... Music/Art/Theatre: Resources

Online Resources for Music Scholars: Harvard University
http://guides.library.harvard.edu/onmusic/resources
• Collection of resources available to find musical scores, recordings and other information. *some resources are only available to the Harvard Community*

IMSLP
http://imslp.org/
• Petrucci Music Library “Sharing the world’s public domain music”

Sibley Music Library (University of Rochester/Eastman)
https://urresearch.rochester.edu/viewInstitutionalCollection.action?collectionId=63
• Scores and books in the public domain

Sheet Music Consortium
http://digital2.library.ucla.edu/sheetmusic/
• “Tools and services promoting access/use to/of online sheet music collections”

Music/Theatrical Publisher Websites (To verify publications/obtain samples)
• E.g. Hal Leonard, J.W. Pepper, Samuel French

Stage Plays
www.stageplays.com
• Helpful to see if a play is in production, or in print
Resources to help Jump...Law Resources/Proceedings

**Law Resources & Strategies:**

- Library of Congress: List of subscription & free databases
  [https://www.loc.gov/law/find/databases.php](https://www.loc.gov/law/find/databases.php)
- Free Law Online:
  [https://lib.law.washington.edu/content/research/freelaw](https://lib.law.washington.edu/content/research/freelaw)
- Contact a colleague in a law library
- Look for Libguides focusing on Law

**Conference Proceedings:**

- Try going to the organization website, or adding proceedings/conference etc. to the search terms.
- Search for and/or contact authors
- All Academic
- Some organizations have a special supplement to their regular journal
Resources:

- **LA84 Sports History Foundation:** Digital Library: 
  [Link](http://search.la84.org/search?site=default_collection&client=default_frontend&output=xml_no_dtd&proxystylesheet=default_frontend&proxycustom=%3CHOME/%3E)
  - Sports History & Olympic History
- **Pub Med:** [Link](https://www.ncbi.nlm.nih.gov/pubmed/)
  - Medicine & Health Sciences
- **arXiv.org:** [Link](https://arxiv.org/)
  - Mathematics, Physical Sciences, Economics
- **National Library of Medicine Journal Catalog:**
  - [Link](https://www.ncbi.nlm.nih.gov/nlmcatalog/journals)
  - Also assists with citation/ISSN verification
- **Deciphering Journal Abbreviations:**
  - [Link](http://journals.elsevier.com/)
  - [Link](http://www.abbreviations.com/jas.php)
Resources to help Jump... Buy V. Borrow/Document Suppliers

**Articles:**
- Reprints Desk:
- Get It Now:
  - [http://www.copyright.com/academia/get-it-now/](http://www.copyright.com/academia/get-it-now/)
- Individual Publishers

**Books:**
- Better World Books
  - [https://www.betterworldbooks.com/](https://www.betterworldbooks.com/)
- Bookfinder
  - [https://www.bookfinder.com/](https://www.bookfinder.com/)
- Alibris
  - [https://www.alibris.com/](https://www.alibris.com/)
- Abe Books
  - [https://www.abebooks.com/](https://www.abebooks.com/)
- Information on Dissertation Express for ILL
- Dissertation express:
  - [https://dissexpress.proquest.com/dxweb/search.html](https://dissexpress.proquest.com/dxweb/search.html)
Resources to help Jump... (IDS/ILL) Community Support

People:
- IDS Project Mentors & Colleagues
- Reference Librarians
- Subject Specialists/Faculty
- Experts in the Field
- Other Resource Sharing Folks
- A psychologist, because just talking about things sometimes helps!

Web Resources:
- [http://shareill.org/](http://shareill.org/)
- Library Libguides

Discussion Lists/Listservs:
OCLC:
- ILL-L: A discussion forum for all topics related to resource sharing among libraries.
- OCLC-SHARING-L: Announcements, changes and enhancements to OCLC resource sharing services.
IDS:
- [http://idsp project.org/Links.aspx](http://idsp project.org/Links.aspx)
Share ILL:
What can we take away from all this searching?

- Satisfaction or opportunity to provide different types of service
- Possibility of learning new resources/skillsets
- Building strategies for the future
- Share what you did find with the user; they may be equally as happy
- Share strategies and outcomes with other colleagues

Photo Courtesy of Virginia Shank: Sequoia National Park
Thank You!

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